

ALIGNED

# COMPANY PROFILE

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Innovative IT Solutions: Delivering Customer-Centric Solutions Across Industries.





# COMPANY OVERVIEW

We specialize in providing top-notch IT support and cloud computing services to businesses and individuals alike. Our team of experts is committed to helping you streamline your technology needs and ensuring your systems run smoothly.

Our IT support services include network setup and maintenance, hardware and software installation, virus and malware removal, data backup and recovery, and much more. We work with you to create customized solutions that fit your unique needs and budget.





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# IT SERVICES

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## SUPPORT

We offer round-the-clock IT support services manned by a team of seasoned professionals who guarantee prompt and efficient responses.

## CONSULTANCY

As an IT consultancy, we are committed to identifying and implementing the most suitable technical solutions for your business needs.



# CLOUD SERVICES

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## CLOUD DATACENTER

We offer a range of cloud solutions to help businesses leverage the power of the cloud. Our services include cloud migration, cloud architecture design, and cloud management.

## MIGRATION TO CLOUD

Our company provides an efficient solution to businesses that seek to migrate their servers to the cloud swiftly and seamlessly, while ensuring zero data loss and full compatibility with all operating systems.







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# SECURITY SERVICES

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## FIREWALL

Our company specializes in providing comprehensive consultancy, installation, and ongoing support services for firewalls.

## CYBERSECURITY

Protecting your business from cyber threats is critical. Our cybersecurity services include vulnerability assessments, penetration testing, and incident response planning.



# MARKETING

## MARKETING SERVICES

In addition to our IT services, we also offer marketing services to help your business reach its full potential. Our marketing services include website design, social media marketing, and SEO

## WHATSAPP SERVICES

Our omni-channel chat system seamlessly integrates with popular messaging platforms such as WhatsApp and social media to provide a comprehensive communication solution.





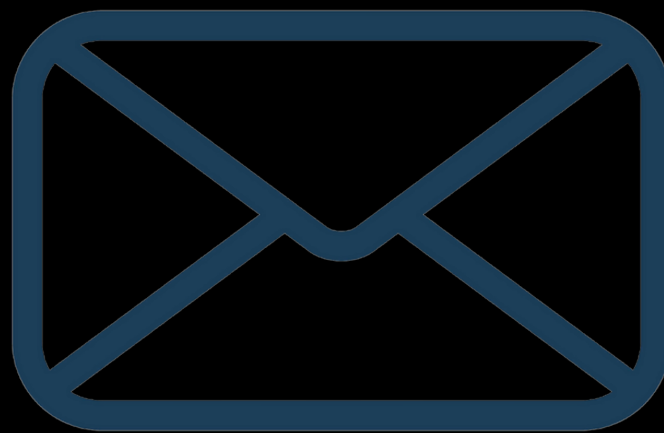
# EMAIL SERVICES

## HOSTING

Our Google WorkSpace and Office 365 email hosting services provide you with a secure, efficient, and flexible way to manage your emails. We understand that every business has unique requirements when it comes to their email hosting, which is why our solutions are fully customizable to suit your needs.

## EMAIL BACKUP AND SECURITY

We offer reliable email backup and security solutions to protect your business data. Automatic backup, off-site storage, encryption, and multi-factor authentication are some of the key features of our service. Be confident that your sensitive information is always safe with us.



# MEET THE TEAM

OUR DEDICATED AND EXPERIENCED PROFESSIONALS

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Mayssam  
GENERAL MANAGER



Yaacoub  
IT Manager & Cloud Expert



Hadi  
IT & Security Specialist



Yasser  
IT Field Technician



Ali  
Sales representative



Elissa  
Customer Service



Zeinab  
Accountant



# MEET THE FOUNDER

## MAYSSAM ISMAIL

I'm the proud owner of ALIGNED company that specializes in cloud solutions. With years of experience in IT-related matters, I'm confident that our team can provide businesses with the best cloud solutions available.

## SPECIALTIES

With years of experience in IT-related matters, my vision was to provide the best IT support possible, our team strives to provide businesses with the best cloud solutions available. Our top priority is to ensure that our customers' businesses run smoothly and with optimal productivity by providing the fastest response possible.





# OUR PROJECTS

## TUNISIA - MINISTRY OF FINANCE

FISCAL REFORM FOR A STRONG TUNISIA CALL CENTER NEEDS ASSESSMENT JULY 2019

## DUBAI - CLOUD INVESTIGATION

MOVE CASTELLI DUBAI OVER 23 SERVERS INTO THE CLOUD JUNE 2021

## AFRICA - GOVERNMENT

PROVIDED THE GOVERNMENT WITH VOIP SECURE SYSTEM FOR COMMUNICATION DURING CORONA AUG 2020

## UNDP - LEAP

IT requirements of LEAP project in Lebanon  
backing up data, maintaining current PCs, ensuring proper connectivity and safeguarding the project from malware and viruses.



# WHAT CUSTOMERS SAY ABOUT US



Andre Abi Awad



My network of business owners always ask me for technology support or IT related services and since 2015 I refer them to ALIGNED. For the past 5 years the feedback was always great, their team delivers with an extra mile and they are always innovating. Thanks to the leadership of the Founder Mayssam Ismail who is also a good friend, a problem solver, and a people- oriented person.



Joe Seikaly



I was looking for ways to both save time and power when hosting my servers on the cloud. I was amazed when I discovered how much time and power I saved by using this service. It was truly a life-saver, and I'm so glad to work with aligned team. Highly recommend.



Gilbert Doumit



Aligned has been an excellent IT partner for Beyond Group in the quality of service and with a detailed attention to our needs. They always respected the confidentiality of our information and accompanied us throughout our technological advancement and growth.

## WHY CHOOSE US?

**Experienced Professionals:** Our team consists of highly skilled and experienced IT professionals who are dedicated to delivering top-notch solutions to our clients.

**Response Time:** Our company is equipped with a ticketing system and WhatsApp CRM to ensure customer response rate and satisfaction are our top priority. We are dedicated to delivering top-notch solutions to our clients.

**Cutting-Edge Technology:** We keep up with the latest trends and advancements in technology to ensure that our clients receive the most innovative and efficient solutions.

**Cost-Effective Solutions:** We provide cost-effective solutions that offer the best value for our clients' investments.







# THANK YOU

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